



Pafos Chamber of
Commerce & Industry
Εμπορικό & Βιομηχανικό
Επιμελητήριο Πάφου



The Future of Work: Transforming Business Operations through AI Automation

1. Διάρκεια Κατάρτισης:

14 hours (2 days x 7 hours/day)

2. Περιγραφή Προδιαγραφής:

The Future of Work workshop is a two-day, hands-on seminar designed for business professionals who want to understand and harness the power of Artificial Intelligence in their work. Whether you're in law, accounting, or any other field where efficiency, accuracy, and insight are key, this seminar provides a practical, non-technical introduction to AI and its real-world applications. Through expert-led sessions, interactive demonstrations, and case studies, participants will explore how AI is transforming tasks like document review, financial analysis, client communication, and regulatory compliance. You'll gain a solid foundation in AI concepts, discover tools you can start using right away, and learn how to navigate the ethical and strategic considerations of AI adoption. Perfect for those looking to stay ahead in a rapidly evolving landscape, this bootcamp offers a clear and actionable roadmap to integrating AI into everyday business practice.

3. Ανάγκη κατάρτισης:

The Future of Work workshop addresses a critical need in Cyprus's evolving business environment. As the European Union advances its Digital Decade strategy and enacts comprehensive regulations like the AI Act, organizations must ensure their staff possess adequate AI literacy to remain compliant and competitive. Article 4 of the AI Act mandates that providers and deployers of AI systems take measures to ensure a sufficient level of AI literacy among their personnel, considering their technical knowledge and the context in which AI systems are used. Despite this, AI adoption in Cyprus remains modest, with only 7.9% of businesses integrating AI technologies as of 2024, highlighting a significant gap in readiness. Furthermore, 89% of Cypriot companies report a shortage of AI talent, underscoring the urgent need for targeted training programs. By participating in this bootcamp, professionals will gain essential AI knowledge and skills, enabling their organizations to navigate the regulatory landscape effectively and harness AI's potential to enhance productivity and innovation.

[Source 1](#) | [Source 2](#) | [Source 3](#)

4. Στόχοι κατάρτισης:

Μετά το πέρας της κατάρτισης οι εκπαιδευόμενοι πρέπει να είναι σε θέση να:

Σε επίπεδο γνώσεων:

1. Να περιγράφουν τα βασικά χαρακτηριστικά των έξυπνων συστημάτων και πώς αυτά υποστηρίζουν λήψη αποφάσεων σε επαγγελματικά περιβάλλοντα.
2. Να διατυπώνουν τις βασικές παραμέτρους σχεδιασμού πολιτικών υιοθέτησης Τεχνητής Νοημοσύνης (TN) / AI σε οργανισμούς μικρού και μεσαίου μεγέθους.
3. Να κατονομάζουν τους κανονισμούς και τις κατευθυντήριες γραμμές της Ευρωπαϊκής Ένωσης για τη χρήση αξιόπιστης και υπεύθυνης TN.



4. Να συσχετίζουν τις σύγχρονες εξελίξεις στην αυτοματοποίηση και στην επεξεργασία δεδομένων με αλλαγές στις απαιτήσεις ρόλων σε τομείς όπως οι νομικές και οικονομικές υπηρεσίες.

Σε επίπεδο δεξιοτήτων:

1. Να αξιολογούν εμπορικά εργαλεία τεχνητής νοημοσύνης ως προς τη λειτουργικότητα, τη συμβατότητα με υπάρχοντα συστήματα και τον βαθμό αυτοματισμού που προσφέρουν.
2. Να αναπτύσσουν πλάνα προσαρμογής για επαγγελματικά περιβάλλοντα, λαμβάνοντας υπόψη την επιμόρφωση προσωπικού και την εσωτερική αποδοχή της TN.
3. Να τεκμηριώνουν επιχειρησιακές περιπτώσεις χρήσης που αποδεικνύουν με ποσοτικά και ποιοτικά κριτήρια τα οφέλη εφαρμογής συστημάτων TN σε νομικές ή λογιστικές διαδικασίες.
4. Να εκτελούν βασικές εργασίες μέσω ψηφιακών βοηθών, αυτοματοποιημένων αναλύσεων ή generative μοντέλων κειμένου για την ενίσχυση της παραγωγικότητας.

Σε επίπεδο στάσεων

1. Να υπερασπίζονται την ενσωμάτωση της TN στην καθημερινή εργασία ως στρατηγική απόκριση σε έναν διαρκώς μεταβαλλόμενο επαγγελματικό κόσμο.
2. Να αναπτύξουν διάθεση συνεργασίας με τεχνικές ομάδες και άλλους τομείς εντός της επιχείρησης για την επιτυχή υλοποίηση έργων TN.
3. Να συμμετέχουν ενεργά στην προώθηση κουλτούρας υπευθυνότητας, ενθαρρύνοντας τη χρήση της TN με βάση τις αξίες της κοινωνικής ευθύνης και της νομικής συμμόρφωσης.

5. Περιγραφή υποψηφίων για συμμετοχή:

The AI Revolution Bootcamp targets professionals eager to leverage AI for business innovation and growth. Ideal participants include:

1. **Leadership Roles:**
 - C-suite executives (CEOs, CIOs, CTOs)
 - VPs and Directors of Strategy or Innovation
 - Department heads (IT, Marketing, Operations)
 - Business function leads (HR, Finance, Supply Chain)
2. **Technical Roles:**
 - Data Scientists and AI Engineers
 - IT Architects
 - Product Managers
3. **Other Professionals:**
 - Management consultants
 - Entrepreneurs and startup founders
 - Innovation leads

Key Industries: Financial Services, Legal, Healthcare, Retail, Manufacturing, Technology, Telecommunications, Energy, Media, and Public Sector.

Ideal candidates should have:

- Basic understanding of AI's business potential
- Decision-making authority or influence
- Drive for digital transformation
- Ability to link technology to business value

No deep technical expertise required; focus is on strategic understanding and practical application.



6. Περιγραφή και βιογραφικό σημείωμα εκπαιδευτή:

Dr. **Christos Christodoulou** is currently consulting Epikast Inc. as Head of Data and Product. He helps the Health-tech company make impactful use of their data by developing Data Processing and Artificial Intelligence solutions. He consulted Orfium Inc., a Music Monetization company in developing Machine Learning and solutions for helping creators improve their monetization in online platforms like Youtube. He also held a management position at Klarna, leading the development of fraud detection and credit analysis systems, for improving their payment solutions. He holds a BA/MA/MSci in Natural Sciences (Physics) from the University of Cambridge and a PhD in Nanotechnology. Dr. **Christodoulou** is running the online community PyData Cyprus, where he runs seminars and presentations for professionals interested in Data Science, Software Engineering, Artificial Intelligence.

7. Περιεχόμενο και ωρολόγιο πρόγραμμα κατάρτισης:

DAY 1: AI in Action – Boosting Productivity, Communication, and Decision Making				
CY TIME		Duration	CONTENT	Trainer
From	To			
09:00	10:45	1h 45 mins	<u>Session 1: Transforming Businesses with Intelligent Automation</u> Intelligent Document Processing - Extracting key info from invoices, contracts, and forms automatically - Sorting and sending documents to the right place - Cutting down manual data entry Process mining to identify bottlenecks - Finding slow or inefficient steps in your workflow - Connecting apps to automate multi-step processes - Speeding up approvals and routine tasks - Helping small teams stay organized and efficient Group work: <i>Map a repetitive business process from a participants' work and redesign it with AI tools in a guided whiteboard session</i>	Dr. Christos Christodoulou
10:45	11:00	15 mins	BREAK	
11:00	12:45	1h 45 mins	<u>Section 2: Enhancing Communication and Collaboration</u> Meeting Assistants and AI Notetakers - Transcribing and summarize meetings instantly - Capturing action items and turn them into tasks - Storing notes in searchable, organized archives Email and Communication Management - Drafting replies for routine emails	Dr. Christos Christodoulou



			- Summarizing long threads - Highlighting key info and action points <i>Demo: Meeting assistant demo, creating transcript and extracting key points and summarizing</i>	
12:45	13:30	45mins	LUNCH BREAK	
13:30	15:15	1h 45 mins	<u>Session 3: AI in Customer Experience and Sales</u> Customer Support Automation - Chatbots handling common questions 24/7 - Suggestions during complex cases using AI, in real-time - Flagging of urgent or emotional issues and sent to the right person fast AI in Sales Process - Ranking leads based on who's most likely to buy - Filling in CRM data and captures notes automatically - Creating personalized emails and proposals in seconds <i>Demo: Watch a live simulation where an AI chatbot handles a customer request, flags an urgent issue, updates the CRM, and sends a personalized sales follow-up. See how AI tools seamlessly manage support and sales in real time.</i>	Dr. Christos Christodoulou
15:15	15:30	15 mins	BREAK	
15:30	17:15	1h 45 mins	<u>Session 4: Smarter Decision Making with AI Analytics</u> AI-Powered Business Insights - Turning data into dashboards and visuals automatically - Spotting unusual patterns in sales, costs, or customer behavior - Predicting future trends like demand, churn, or cash flow AI for Project & Task Management - Helping prioritize the most important tasks - Alerting you early about delays or resource issues - Tracking progress and creates reports automatically <i>Evaluation (Διαμορφωτική)</i> Group work: In teams, design a simple AI-powered dashboard based on a business challenge, choose key metrics to track, and explain how the insights would help your team make smarter, faster decisions.	Dr. Christos Christodoulou
Total		7 hours		



DAY 2: Creating, Scaling, and Thriving with AI-Powered Productivity				
CY TIME		Duration	CONTENT	Trainer
From	To			
09:00	10:45	1h 45 mins	<u>Session 5: Content Creation for Marketing purposes</u> AI in Marketing and Content Creation • Content generation for emails, social posts, brochures • Creative assets like ad banners or images via generative AI • Hyper-personalized marketing <i>Demo: Text-image and text-text models</i>	Dr. Christos Christodoulou
10:45	11:00	15 mins	BREAK	
11:00	12:45	1h 45 mins	<u>Section 6: Productivity and Creative Output</u> Productivity Tools for Individuals • Assists with writing proposals, legal texts, and reports • Boosts clarity, speed, and tone <i>Group Work: Rewrite a short business paragraph using AI, then discuss improvements</i>	Dr. Christos Christodoulou
12:45	13:30	45mins	LUNCH BREAK	
13:30	15:15	1h 45 mins	<u>Session 7: The Added Value of AI in Business Productivity</u> Maximizing Output with Minimal Resources • How AI helps businesses grow without hiring more people • Handling repetitive tasks so staff can focus on higher-value work • Perfect for lean teams that need to do more with less Enhancing Business Outcomes • Increasing accuracy and speed in document handling, reporting, and communications • Improving client responsiveness and service quality through automation • Driving better decisions with faster access to insights and forecasting tools • Fostering innovation through AI-augmented creativity and content generation	Dr. Christos Christodoulou



15:15	15:30	15 mins	BREAK	Dr. Christos Christodoulou
15:30	17:15	1h 45 mins	<u>Section 8: Measuring the Impact and ROI of AI Applications</u> What to Measure: From Efficiency to Strategic Impact • Work Efficiency: Track time saved, fewer errors, and faster processes • Cost Savings: Measure reduced outsourcing and more output with the same team • Experience Gains: Use feedback to assess employee and customer satisfaction Building a Simple ROI Framework for Your Organization • Start with a Baseline: Know how things work today before AI • Check Progress Regularly: Track improvements at 30, 90, and 180 days • Share the Results: Use clear visuals and business language to show value • Final Evaluation (Απολογιστική)	
Total		7 hours		

8. Γλώσσα διδασκαλίας:

The teaching language is both English and Greek.

9. Γλώσσα και μορφή σημειώσεων:

The content and material provided will be in English.
All material will be distributed in digital form.

10. Πιστοποίηση κατάρτισης:

Το ΕΒΕ Πάφου θα απονέμει πιστοποιητικό κατάρτισης στους συμμετέχοντες που ολοκλήρωσαν με επιτυχία το πρόγραμμα κατάρτισης, δηλαδή που παρακολούθησαν τουλάχιστον το 75% της διάρκειας του προγράμματος. Στο πιστοποιητικό κατάρτισης, στο κάτω μέρος, θα αναφέρεται:
«Το πρόγραμμα εγκρίθηκε από την Αρχή Ανάπτυξης Ανθρώπινου Δυναμικού Κύπρου (ΑνΑΔ)».

11. Περιεχόμενο και Στόχοι Ενδοεπιχειρησιακού μέρους

The instructor will conduct a comprehensive assessment to tailor the agenda of the on-site consulting visit to each



participating company's needs:

1. A detailed questionnaire will be circulated to all participating companies prior to the on-site consulting visit. This survey will assess:
 - a. The company's current AI maturity level
 - b. Existing data infrastructure and quality
 - c. Information systems in use
 - d. Organizational culture towards AI and innovation
 - e. Specific challenges faced by the company
 - f. Future goals and aspirations related to AI implementation
2. Based on the information gathered, the instructors will:
 - a. Prepare and share customized materials on AI applications specific to each company's industry vertical.
 - b. Formulate potential AI strategies and implementation roadmaps tailored to each company's unique situation.
 - c. Identify and recommend AI-driven pilot projects that align with the company's goals and current capabilities.
 - d. Suggest existing AI solutions in the market that the company could further investigate or potentially adopt.
3. Post-onsite consulting follow-up:
 - a. The team will provide each company with a report summarizing tailored AI strategies, recommended pilot projects, and potential AI solutions discussed during the on-site consulting visit.

This personalized approach ensures that each participating company gains maximum value from the “Future of Work” program with actionable insights and strategies directly applicable to their business context.

12. Κόστος Σεμιναρίου

Το πρόγραμμα έχει εγκριθεί από την Αρχή Ανάπτυξης Ανθρώπινου Δυναμικού (ΑνΑΔ) ως πρόγραμμα ζωτικής σημασίας. Το σεμινάριο επιχορηγείται εξ' ολοκλήρου από την ΑνΑΔ και ως εκ τούτου δεν υπάρχει οποιαδήποτε οικονομική επιβάρυνση για τις επιχειρήσεις.